Southtowns Animal Hospital
154 Orchard Park Rd.
West Seneca, NY 14224
Ph. 716-824-4108 Fax. 716-824-4712

<u>Boarding Policy for Admitted Items</u>

Southtowns Animal Hospital is not responsible for any blankets, toys, bedding, leashes, collars, or treats left with your pet while boarding. We provide water, blankets, and exercise for your pet. Feel free to remove any collars, harnesses, or body wear prior to your pet boarding.

<u>Leashes:</u> We provide light weight leashes to walk your pet. Pets are less likely to slip out of our leashes. It is not uncommon for pets to chew on their own collars or leashes resulting in complete destruction of your items.

<u>Toys:</u> Many dogs/cats do not play with their toys while boarding. They prefer petting or to be walked. Toys often become urinated on, soiled or lost when the kennels are cleaned. It is impossible to make sure every toy stays with every pet and remains sanitary.

<u>Treats:</u> Many animals have decreased appetite while boarding and eat few treats due to a strange environment. We always offer the treats even if they do not eat them. The kennels are cleaned daily or more often if needed and the treats are discarded if wet or soiled.

<u>Food:</u> We always recommend keeping dogs/cats on the same food. Please bring in your own food when possible. We feed Science Diet should your pet not have their own or choose not to eat their original diet. If we return your food it is because we needed to improvise and offer your pet one of our diets to stimulate their appetite.

<u>Blankets/Bedding/Clothing:</u> These items are ALWAYS soiled and require daily washing. We wash approximately 20 to 30 loads of laundry a day and these items get lost in the piles of bedding and can become misplaced. If you have a special item that you do not was to be lost please leave it at home.

Please sign below indicating you understand our policy. If you choose to leave these items with your pet, please know we will do our best to keep everything with your animal, but there is a chance it may not be returned.

Signature: _____Date: _____