



What to Expect When You Bring Your Pet in For a Veterinary Exam

****NO CLIENTS ARE CURRENTLY ADMITTED INTO THE ANIMAL HOSPITAL****

WHAT THIS MEANS FOR YOU:

- Call our office to schedule any appointment you need, without restrictions on the type of care requested.
- **Clients are still not allowed in the building.** This is to protect both our clients and our team members and is in accordance with Governor Cuomo's current NYS Covid-19 guidelines.
- **Due to colder weather, we will now use our vestibule as the handoff location.** Please call our office at 824-4108 from the parking lot when you arrive. A technician will start the appointment and take a history via telephone before meeting you in the vestibule to retrieve your pet. Cats must be in a carrier and dogs must be on a leash.
- You will be asked if you have travelled outside of NYS in the last two weeks and, if so, asked to provide proof of a negative Covid-19 test result according to NYS guidelines before interacting with our staff.

**PLEASE REMEMBER TO WEAR A MASK
DURING THE HANDOFFS**

We realize that this situation is not ideal; however, this system will allow us to continue to provide the same

QUALITY VETERINARY CARE WE HAVE BEEN PROVIDING FOR OVER 75 YEARS,

while minimizing risk exposure to our clients and our team members.

We will continue to modify our protocols as more information is released via NYS government.

THANK YOU FOR YOUR CONTINUED PATIENCE!